

## Operations Manager – BoomerCare

**Location:** Chennai, Tamil Nadu, India

**Type:** Full-time | On-site | Reports directly to CEO

**Experience:** 3–5 years in operations, finance, vendor management, or contracting

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### About BoomerCare

**BoomerCare** is a mission-driven healthcare startup born from over 15 years of U.S. healthcare leadership. We provide premium, tech-enabled **senior care services** tailored for parents of NRIs, starting in Chennai with plans to scale nationally.

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### Role Overview

We're looking for a dynamic **Operations Manager** to serve as **Chief of Staff** to our CEO—executing day-to-day ops while contributing to long-term strategy. You'll be at the heart of company building, with hands-on responsibilities across people, processes, partners, and profitability.

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### Immediate Objectives (First 60 to 90 Days)

- **Assist in recruiting key leadership roles** by collaborating with recruitment agencies:
    - **HR Manager** (to drive talent acquisition & compliance)
    - **Nurse Manager** (to lead care companion team & clinical operations)
  - Identify and finalize a **CCTV/home safety monitoring vendor** in Chennai
  - Begin **contracting with Durable Medical Equipment (DME) vendors** to support in-home care (beds, wheelchairs, oxygen concentrators, etc.)
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### Core Responsibilities

- Work directly with the CEO to execute strategic priorities and track business OKRs
- Oversee **HR, administrative, and clinical operations**
- Manage **vendor relationships and contracts** including:

- Recruitment and background check firms
    - CCTV/home security tech providers
    - **Durable Medical Equipment (DME) vendors**
  - Build out and maintain **finance & operations dashboards**, including cost analysis
  - Support external partnerships for **medical services, home health, and allied care**
  - Implement SOPs and tracking systems to drive growth, efficiency, and compliance
  - Act as point of contact for all **field-level escalation and operational execution**
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### ✓ Qualifications

- 3–5 years of professional experience in **healthcare ops, vendor management, or contracting**
  - Prior exposure to **healthcare finance, HR processes, or compliance preferred**
  - Strong **problem-solving, detail orientation, and interpersonal skills**
  - Comfortable with financials, budgeting, and strategic planning
  - Bachelor's/Master's in **Healthcare Admin, Business, Finance, or Public Health**
  - Self-starter with entrepreneurial & growth mindset
  - An extrovert with high emotional intelligence
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### 💰 Compensation & Perks

- **Salary:** Competitive & based on experience and accomplishments.
  - **Performance Bonus** based on individual and business performance.
  - **Talent Hire Bonuses:** Structured incentives for bringing in talent
    - **Nurse referral:** ₹3,000 per hire (after 90 days of joining by referral)
    - **Retention bonus:** ₹3,000 per referral completes 90 working days
  - **Growth Path:** Clear opportunities for **promotion & leadership** within 1–2 years
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## Why BoomerCare?

- Build a **legacy brand in elder care** and medical tourism
  - Direct exposure to founders, with **mentorship and decision-making input**
  - Fast-track **career growth** in a purpose-driven healthcare startup
  - Work in a **culture of transparency, trust, and innovation**
  - Earn **referral and retention bonuses** for building the caregiving team
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### Interview process:

1. Behavioral and situational interview with founder
  2. Talking to three professional references
  3. Background check by agencies.
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## How to Apply

Please email the following to **careers@boomercare.co**:

- Resume + LinkedIn profile
- Salary expectations (base + bonus)
- Languages spoken
- List of volunteer/community service roles
- All degrees and nursing/professional certifications
- 3 references (at least one supervisor and one peer)

**Subject Line:** “Operations Manager – [Your Full Name]”